



Angel Introduces On-Demand Nationwide Phone Numbers

Latest enhancement provides real-time access to local area codes

McLean, VA, October 26, 2009 -- [Angel](#), a leading provider of on-demand, cloud-based business voice solutions, today introduced [On-Demand Local Phone Numbers](#), the most recent enhancement to the company's leading voice technology offering. This new feature leverages Angel's flexible SaaS-based architecture to provide on-demand, real-time access to local area codes, reducing costs for businesses and enhancing caller satisfaction.

With On-Demand Nationwide Phone Numbers, more than 30 major metropolitan areas, such as New York, Los Angeles and Chicago, are immediately accessible for Angel customers to add to their IVR or call center applications. Angel's web-based Site Builder toolkit enables local numbers to be added or changed in seconds, with the click of a mouse. This capability will enable applications to segment callers or to execute targeted marketing campaigns based on geographic region. An additional 300 local area codes are available upon request and are accessible within days.

"Toll free numbers are usually associated with distant large call centers," said Don Keane, Vice President of Marketing and Product Strategy of Angel. "With local phone numbers, businesses are able to leverage their local community presence or establish a new one. The On-demand Nationwide Phone Numbers offering is an example of the flexible and real-time nature of the Angel solution, fostering business efficiency and an improved caller experience."

Contact an Angel account executive for pricing information.

About Angel

Angel is a leading provider of on-demand, cloud-based call center and [Interactive Voice Response \(IVR\)](#) solutions, which enable organizations to quickly deploy enterprise-level telephony applications. More than 1,600 customers turn to Angel's proprietary Voice Site technology to power customer service and marketing functions using intelligent speech recognition that can automate most phone-based interactions. Angel's solutions are built on the Software as a Service (SaaS) platform and require no investment in hardware, software, or human resources, balancing the need for high quality communications with affordable pay- as-you-go pricing. For more information, visit <http://www.angel.com>.

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