



RODNEY TANNER

Director, Professional Services

Rodney Tanner leads Angel's professional services team, which assists clients with the lifecycle of delivering Caller First IVRs – identifying Caller First opportunities as well as implementing and driving continuous improvement from Caller First IVR's.

Tanner has over 15 years of experience in Management Consulting, Software and Telecommunications. Prior to Angel, he spent eight years with PRTM Management Consultants, most recently as a Principal in the Communications and Electronics Business Group. At PRTM, he led strategic engagements with Global 2000 Communications, Software and Consumer Products companies. Prior to PRTM, Tanner was Director of Strategic Alliances with OneSoft Corporation, where he established the professional services and ASP alliance initiatives, driving OneSoft's largest revenue opportunities.

Tanner has an M.B.A. from Carnegie Mellon, a B.S. in Engineering and B.A. in Economics from Virginia Tech.

